Global Annual Genies Dinner Opening Remarks

"Good evening gentlemen... and once again despite recent attempts by our more liberal members to achieve diversity, it's still only us males here today.

A warm welcome to you all.

I'm once again delighted on behalf of the Association of World Wide Genies to thank you for brushing off your carpets and making your way to our headquarters here in the bright lights of Las Vegas.

Be sure to avail yourselves of the free wine and nibbles set out for your enjoyment on the buffet table at the far end of this room. And don't forget to give a special thanks to Rosanna and her fellow Jeannies for this their three thousandth year of service arranging the catering.

I'd like to bring to your attention some matters of concern that have damaged our brand and need attention.

You will have read my recent news bulletins published on the Genie app.

Our number one item of concern is the disappointing number of one-star customer service ratings on Trip Advisor.

Too many of you are taking customer wish requests far too literally and not adhering to the accepted standards of customer service agreed at last year's annual meeting.

I call to your attention the following incidents:

- Mrs Jones from number 22 Acacia Gardens Sutton Coldfield England posted how disappointed she was when her husband was turned into a fungus after asking his Genie to make him immortal.
- Lui Shi Chi from the 25th floor of tower block 93 in the Metropolis of Schenzu China asked his Genie for 'all the money in the world' but did not expect to be arrested for money laundering. He is very disappointed to be sitting in a jail waiting to be shot.
- A gentleman called Big Hank from Odessa Texas has written to head office complaining how his girlfriend Luanne was turned into a goldfish after he wished her to become the centre of attention at his local bar. He thought it 'just not right' that he had to use his second wish to make Luanne human again and 'just plain unfair' when she left him for another man after he asked his Genie to 'give her anything she wanted."
- I was particularly disappointed to hear about the many customers turned into dogs and cats, when they said all they wanted was to be loved.
- Ingrid Carslung from Norway, was most upset when her boyfriend Bjorn was turned into a parrot after she asked her genie to make sure he always loved her.
- I'd rather not dwell on the tragic consequences when a Russian speaking Ukrainian who
 wanted her local school to set aside more time for Russian language classes at her local
 school.

Now I know that some of you get very fed up loafing about in your lamps for centuries waiting for release and use wish giving as a means of 'getting back'. However, I'm sure you understand that this

kind of behaviour really must stop. These flippant interpretations are damaging our reputation, reducing our market share, and more importantly, opening us up to expensive litigation.

So, with that in mind, our award winning marketing and sales departments have worked closely with our legal team to put together a 'Wish Fulfilment Warranty Agreement'.

Gentlemen please stop laughing! The WFWA must be used on all future wish taking sessions and have posted a copy on Genie App. Please download a copy, print it and read it.

Some highlights.

- (1) No wish can be granted without the customer signing the box exempting the Genie involved and the Association of World Wide Genies from any unintended consequences that may result from any wish filed.
- (2) Make sure your customers are aged over 18 and of sound mind. Ask for proof of age of anyone who looks less than 25 and as test for sanity find out if they believe in Santa.
- (3) Wishes should be specific and related to the individual only. At this point I want to call your attention to the incident that happened a few months ago when the Governing Board had to intervene when a particular Genie (I'll withhold his name so as to avoid embarrassing the being seated in the front row next to the bar) who decided to eliminate the entire human race when his customer wished for world peace.'

Anyway everyone, glad that's over.

Now it's time for fun.

I hope you all enjoy the evening together. We've got quite a show lined up for the entertainment.

Genie Babar Khazam that feisty young being from the twelfth dimension will be here to provide a stimulating talk on things to do when your curled up in your lamp waiting for release.

Ali Aziz has flown in from the Cote D'Azure to present ideas on how to upgrade your wardrobe. I'll not say more except to note that apparently white turbans, purple robes and long white slippers are out this year and Armani Suits, floral ties, and knee high leather boots in.

To round the evening off Genie Abu will be entertaining us with his stand-up comedy routine, He promises us that this time he'll actually try to be amusing and lay off tales of the inner anguish he felt as he spent fifteen centuries in a wreck at the bottom of the Mediterranean. He promises to keep it light this year and has some really good tips to share about how to manage Jehovah Witnesses.

So tuck in everyone and have a great night and just so we get invited back next year, when you go out to try your luck at the slot machines, lose the magic, and show some class.